

digx^{I.T}

Consult • Recruit • Transform

Case Study



Case Study – FTSE100 Life & Pension provider

Our valued partner, a business that manages and administrates circa £80bn in life and pensions policies for their 3-4 million active customers, was running business critical systems on technology and infrastructure that was circa 20 years old. Although still functional, they had prioritised the maintenance and functional changes of the system over upgrading key infrastructure and tools.

Case Study – FTSE100 Life & Pension provider

Technical debt:

This created a technical debt at the core of their business, creating medium to long term risk for their customers .

Production Instability:

The applications and infrastructure were experiencing production stability issues, which meant it could not be ran in the cloud or scaled cost effectively.

Cost:

Costs to maintain the infrastructure were progressively increasing due to legacy software and infrastructure no longer being vendor supported.

Case Study - FTSE100 Life & Pension provider

- 150 environments from development through to production and Disaster Recovery successful replatformed
- Full implementation was completed outside of business hours so near zero downtime for business critical applications
- Public facing portals were only down for 12 hours whilst transition occurred
- Full Data obfuscation process was delivered along with the replatform lowering risks in data breaches and improving GDPR compliance
- Test and Development environments now fully automated improve change delivery timelines and production stability

Case Study – FTSE100 Life & Pension provider

- Fully supported platform until 2027, with full cloud transformation capability
- Supported the reduction of our clients' Environment, Social, Governance (ESG) score
- Business benefits and ROI against the approved business case now being realised